

Installing FortiClient VPN

Free version | Windows and macOS

Requirements and preparation

Employees working remotely need VPN access to connect securely to the internal IT systems, services and network resources of Vytautas Magnus University (VMU).

To use VMU VPN, install FortiClient VPN and obtain a VPN profile from the VMU ITC Informatics Department. Complete the following form:

<https://forms.cloud.microsoft/e/ASEgBQ7pz7>

After you submit the form, VMU ITC will provide your VPN profile and any additional connection information you may need.

Required version: FortiClient VPN 7.4.3 or later.

Downloading and installing the application

Download the application for your operating system from the [Fortinet downloads page](#). Select the **VPN only** version and install it on your device.

Adding a VPN profile

1. Open FortiClient VPN. If no VPN profile has been configured, select **Configure VPN** (Figure 1). If you already have VPN profiles, select **Add a new connection** (Figure 2, on the next page).

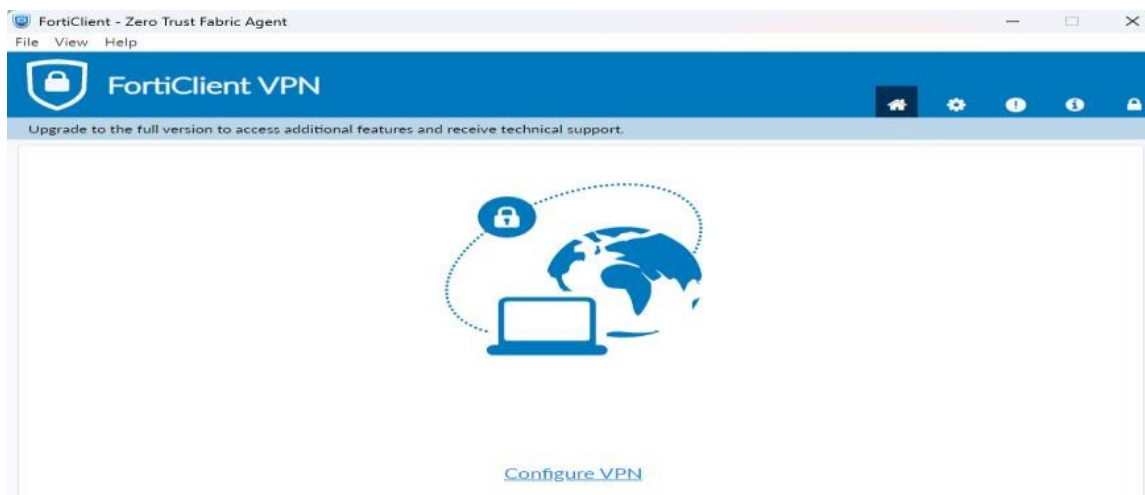


Figure 1. Initial configuration window.

Importing the VPN profile

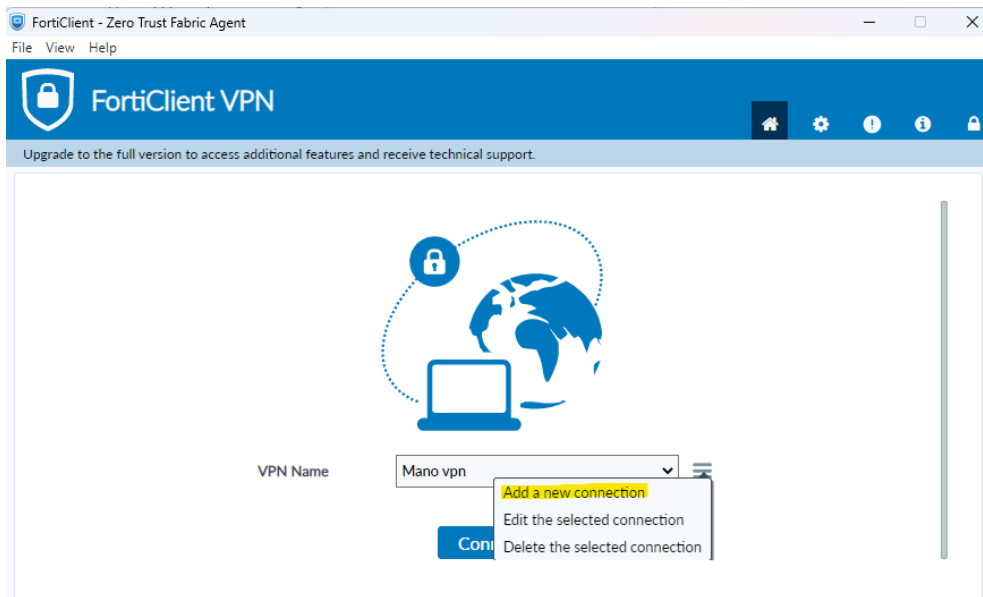


Figure 2. Adding a new profile when other profiles already exist.

2. In the window that opens, select **XML**, then click **+Import XML Configuration**. Select the **ADD_VPN.xml** file you received.

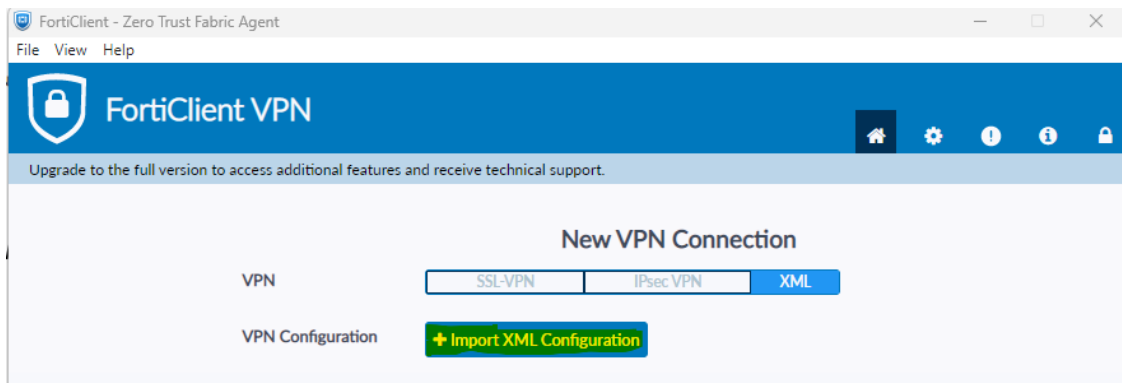


Figure 3. Importing an XML configuration.

3. After selecting **ADD_VPN.xml**, enter the password provided with the file and click **Import**.

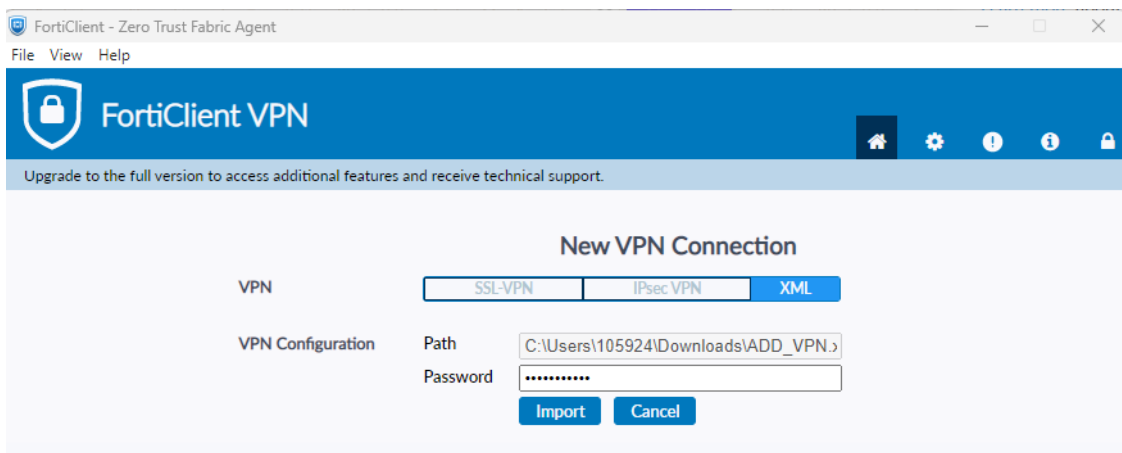


Figure 4. Configuration file and import password.

Confirming the import

4. Once the IPsec VPN profile has been imported, the message **Configuration restored successfully** appears.

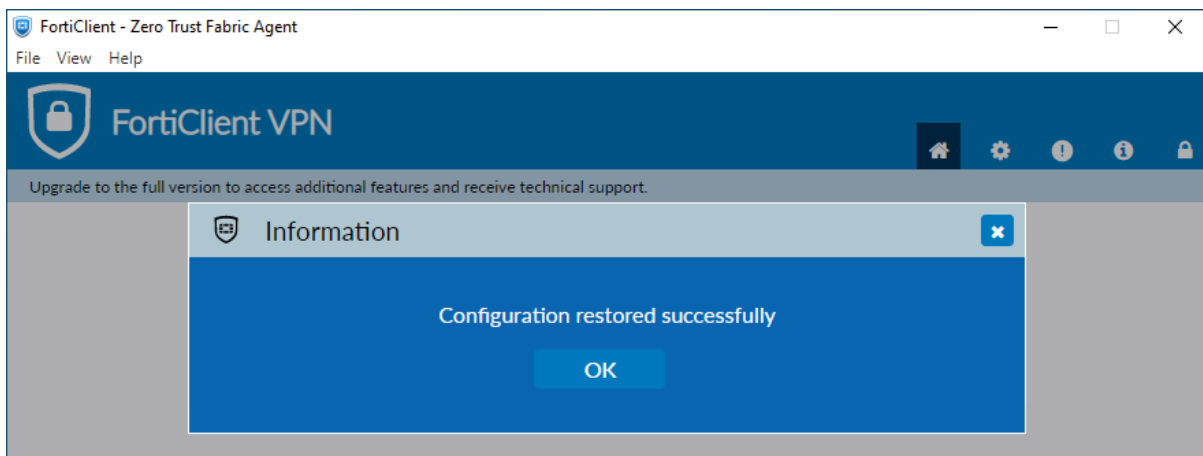


Figure 5. Successful import confirmation.

Important: after importing the profile, delete the **ADD_VPN.xml** configuration file from your computer.

Connecting to VMU VPN

1. Select the VMU VPN profile from the list (**VDU IPSEC** in the example).



Figure 6. Selecting the VMU VPN profile.

2. Click **Connect**.

Signing in to the VPN

3. In the university sign-in window, sign in as you would to the VMU email system.

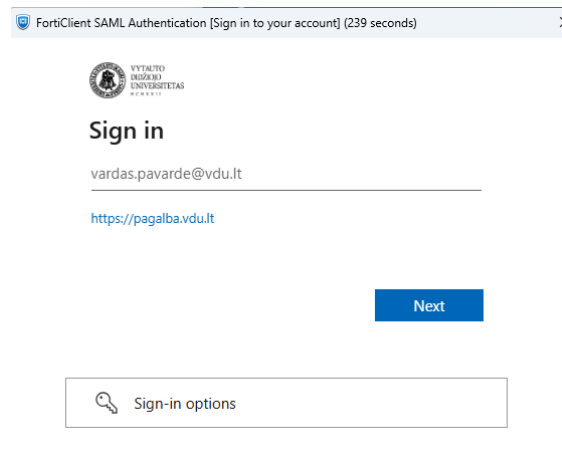


Figure 7. Signing in to your university account.

4. Once connected, the application displays **VPN Connected**.

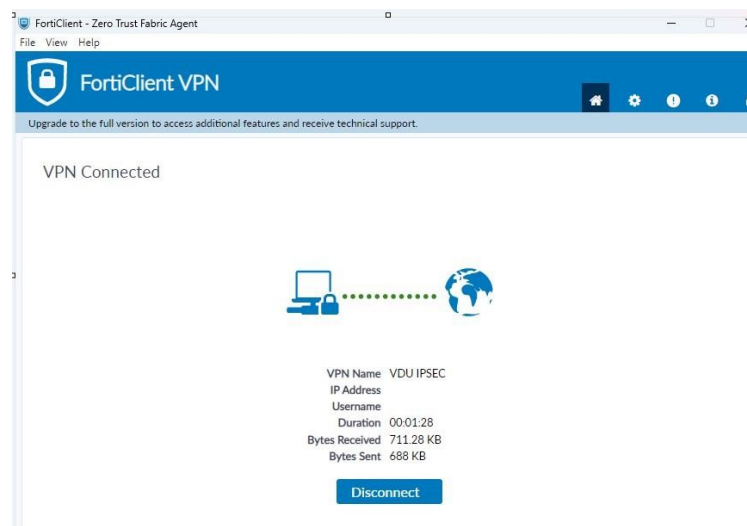


Figure 8. Active VPN connection.

XML import error on a Mac

If the XML file cannot be imported, check the application's **Full Disk Access** permissions:

1. Open **System Settings**.
2. Select **Privacy & Security**.
3. Open **Full Disk Access**.
4. Enable access for **FortiClient** and **fctservctl2**, if listed.
5. Quit FortiClient completely, reopen it and try importing the XML file again.

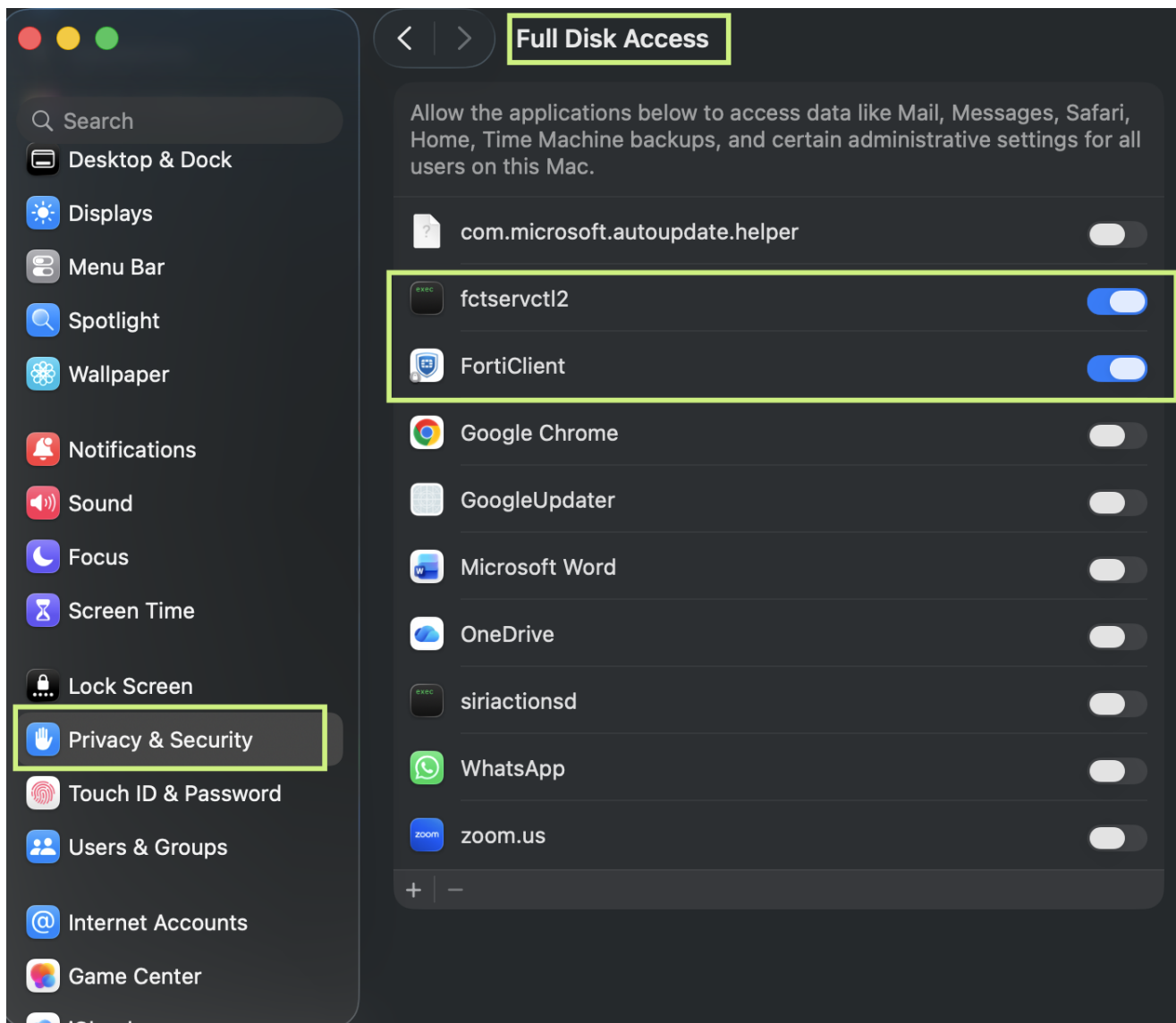


Figure 9. Full Disk Access enabled for fctservctl2 and FortiClient.